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FACSIMILE MESSAGE

Date: October 6, 2006
To: Group Art Unit 2876
Fax No.: 0011 1 571 273 8300
Subject: United States Patent Application No. 10/815,647
Inventors/Assignors: Kia Silverbrook and Paul Lapstun
Assignee: SILVERBROOK RESEARCH PTY LTD
Our Ref: HYG001US
Total Number of Pages (including this) : 11

Resending: please
use this version

Please find enclosed a response to the Office Action dated September 21, 2006, of Examiner
Lisa M Caputo.

Yours sincerely,

Kia Silverbrook

Paul Lapstun

Encl.

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PTO/SB/21 (02-04)
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TRANSMITTAL FORM <small>(to be used for all correspondence after initial filing)</small>	Application Number	10/815,647
	Filing Date	April 2, 2004
	First Named Inventor	Kia Silverbrook
	Art Unit	2876
	Examiner Name	Lisa M. Caputo
Attorney Docket Number		HYG001US
Total Number of Pages in This Submission		19

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s)	<input type="checkbox"/> After Allowance communication to Technology Center (TC) <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below):
Remarks:		
SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT		
Firm or Individual name	Kia Silverbrook and Paul Lapstun	
Signature	<i>[Signature]</i>	
Date	October 6, 2006	

CERTIFICATE OF TRANSMISSION/MAILING		
I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.		
Typed or printed name	Kia Silverbrook and Paul Lapstun	Date
Signature	<i>[Signature]</i>	October 6, 2006

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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Serial Number: 10/815,647
Application. Filed: April 2, 2004
Applicant: Kia Silverbrook, and Paul Lapstun
Application. Title: Obtaining Product Item Assistance
Examiner/GAU: Lisa M. Caputo

2876
Dated: October 6, 2006
At: Balmain, NSW
Docket No. HYG001US

AMENDMENT B

Commissioner for Patents
Washington, District of Columbia 20231

Dear Sir:

In response to the Office Action of September 21, 2006, please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper. The Applicant submits that these amendments introduce no new matter.

Amendments to the Claims begin on page 6 of this paper. The Applicant submits that these amendments introduce no new matter.

Remarks/Arguments begin on page 17 of this paper.